

Hybrid Work Culture at Georgia Tech

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About Me

- Music Background
- 15 years in Higher Ed
- Classroom Tech, Video Conferencing, Lecture Capture
- IT Customer Experience

Hybrid is the New Norm

- Remote Working Population
- Remote Companies
- Tools
- Bandwidth

How has Georgia Tech adapted?

- Enterprise BlueJeans licenses for staff and students
- Canvas Integration: BlueJeans, WebEx
- Integrated conferencing technology in classrooms and meeting spaces
- Training, setting expectations with faculty/staff

Lessons Learned, Best Practices

Audio

- Audio is Key!
- Wired earbuds, headphones

Network

- Wired when possible
- Robust Wifi, ≥ 30 Mbps down and up

Behavioral

- Setup, test in advance! Every space is unique
- Engage both audiences. Look at the camera. Turn off self-view.
- Cameras on!
- Designate moderators
- Expect challenges! Have a Plan-B

What has been your biggest challenge as it pertains to hybrid work/learning?

Discussion

- What are some challenges your group has faced?
- How do you see hybrid culture benefitting, detracting from your department's goals?

Thank you!

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